## Resources to Support Implementing Social Risk Data Collection



## Implementing social risk screening

- A guide to implementing the PRAPARE Screening Tool (developed by the National Association of Community Health Centers, Association of Asian Pacific Community Health Organizations, and Oregon Primary Care Association): https://www.nachc.org/research-and-data/prapare/toolkit/
- Another guide to social risk activities implementation: AAPCHO. Enabling Services Data Collection Implementation Packet. 2018. <a href="https://aapcho.org/enabling-services-data-collection-implementation-packet/">https://aapcho.org/enabling-services-data-collection-implementation-packet/</a>
- A tool to help primary care practices screen and refer patients for social needs: Gerteis J, Booker C. "Identifying and Addressing Social Needs in Primary Care Settings." Agency for Healthcare Research and Quality. 2021. <a href="https://www.ahrq.gov/evidencenow/tools/social-needs-tool.html">https://www.ahrq.gov/evidencenow/tools/social-needs-tool.html</a>
- A comprehensive set of resources and tools for implementing social risk screening: Oregon Primary Care Association (OPCA).
  Social Determinants of Health (SDH) Tools & Resources: Social Needs Resources & Tools. See Programs and Services tab: <a href="https://orpca.org/initiatives/social-determinants-of-health/social-needs-resources">https://orpca.org/initiatives/social-determinants-of-health/social-needs-resources</a>
- Another guide to implementing social risk screening: Center for Health Care Strategies. Screening for Social Determinants of Health in Populations with Complex Needs: Implementation Considerations. 2017. <a href="https://www.chcs.org/media/SDOH-Complex-Care-Screening-Brief-102617.pdf">https://www.chcs.org/media/SDOH-Complex-Care-Screening-Brief-102617.pdf</a>
- Why healthcare entities should document social risks: Institute of Medicine. Capturing Social and Behavioral Domains and Measures in Electronic Health Records: Phase 2. Washington, DC: The National Academies Press; 2014. <a href="https://www.nap.edu/catalog/18951/capturing-social-and-behavioral-domains-and-measures-in-electronic-health-records">https://www.nap.edu/catalog/18951/capturing-social-and-behavioral-domains-and-measures-in-electronic-health-records</a>
- Barriers and facilitators to implementing social risk screening; see Chapter 6:
  <a href="https://www.nationalacademies.org/our-work/integrating-social-needs-care-into-the-delivery-of-health-care-to-improve-the-nations-health">https://www.nationalacademies.org/our-work/integrating-social-needs-care-into-the-delivery-of-health-care-to-improve-the-nations-health</a>

## Social risk screening tools

- Compare existing tools: https://sirenetwork.ucsf.edu/social-needs-screening-tool-comparison-table
- The PRAPARE Screening Tool (translated into 26 languages): https://www.nachc.org/research-and-data/prapare/about-the-prapare-assessment-tool/
- Health Leads Screening Toolkit: https://healthleadsusa.org/tools-item/health-leads-screening-toolkit/
- The Accountable Health Communities tool:
  - Billioux A, et al. Standardized Screening for Health-Related Social Needs in Clinical Settings. The Accountable Health Communities Screening Tool (Discussion Paper). National Academy of Medicine Perspectives; 2017: <a href="https://nam.edu/wpcontent/uploads/2017/05/Standardized-Screening-for-Health-Related-Social-Needs-in-Clinical-Settings.pdf">https://nam.edu/wpcontent/uploads/2017/05/Standardized-Screening-for-Health-Related-Social-Needs-in-Clinical-Settings.pdf</a>
  - Centers for Medicare & Medicaid Services. Accountable Health Communities Model. https://innovation.cms.gov/innovation-models/ahcm
- The EveryONE project toolkit on health equity in family medicine: American Academy of Family Physicians. The EveryONE Project Screening Tools and Resources to Advance Health Equity. Toolkit (aafp.org)

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## Tools that promote empathic communication when screening for social risk

- Empathic Inquiry, a conversational approach to social needs screening, Oregon Primary Care Association: https://www.orpca.org/initiatives/empathic-inquiry
- Webinar: Empathic Communication In Virtual Practice, Center for Care Innovations. 2020: https://www.careinnovations.org/resources/webinar-empathic-communication-in-virtual-practice/
- Collaborative Screening, a person-centered approach to asking about people's lives: https://arielsinger.com/collaborative-screening

### Making social risk referrals and other interventions

- Whether and how to partner with a social service resource locator:
  Community Resource Referral Platforms: A Guide for Health Care Organizations | SIREN (ucsf.edu)
- Research on effective health care assistance interventions: Gottlieb LM, et al. A Systematic Review of Interventions on Patients' Social and Economic Needs. Am J Prev Med. 2017;53(5):719-729
   A Systematic Review of Interventions on Patients' Social and Economic Needs - ClinicalKey

#### Paying for social risk screening

- Making the financial case for social risk screening: Pruitt Z, et al. Expenditure Reductions Associated with a Social Service Referral Program. Popul Health Manag. 2018. <a href="https://www.liebertpub.com/doi/abs/10.1089/pop.2017.0199">https://www.liebertpub.com/doi/abs/10.1089/pop.2017.0199</a>
- How to document social risk screening: <a href="https://sirenetwork.ucsf.edu/tools-resources/resources/compendium-medical-terminology-codes-social-risk-factors">https://sirenetwork.ucsf.edu/tools-resources/resources/compendium-medical-terminology-codes-social-risk-factors</a>
- Accounting for social risk factors in payment models:
  - National Academies of Sciences, Engineering, and Medicine. Accounting for Social Risk Factors in Medicare Payment: Identifying Social Risk Factors. Washington, DC: The National Academies Press; 2016. <a href="https://www.nap.edu/catalog/21858/">https://www.nap.edu/catalog/21858/</a> accounting-for-social-risk-factors-in-medicare-payment-identifying-social
  - "Health Equity and Value-Based Payment Systems: Moving Beyond Social Risk Adjustment," Health Affairs Blog, July 28, 2021. DOI: 10.1377/hblog20210726.546811. <a href="https://www.healthaffairs.org/do/10.1377/hblog20210726.546811/">https://www.healthaffairs.org/do/10.1377/hblog20210726.546811.</a>
  - Adjusting Quality Measures for Social Risk Factors Can Promote Equity in Health Care. Nerenz DR, et al. Health Affairs 2021 40:4, 637-644. https://www.healthaffairs.org/doi/full/10.1377/hlthaff.2020.01764

#### Coding for social risk screening

- Social Determinants of Health (SDH) ICD-10 Z Codes, Oregon Primary Care Association (OPCA): https://www.orpca.org/files/OPCA%20SDH%20ICD%2010%20Z%20codes%204.27.18.pdf
- The Gravity Project: Standardizing social risk codes in electronic health records (EHRs): https://www.hl7.org/gravity/
- Medical terminology for social risk factors: https://sirenetwork.ucsf.edu/tools-resources/resources/compendium-medical-terminology-codes-social-risk-factors

# Resources to Support Implementing Social Risk Data Collection



## Workflows useful in social risk screening

- Social Determinants of Health (SDH) Screening Sample Workflow: Steps for Non-Clinical Staff Before the Clinical Visit, Oregon Primary Care Association: OPCA SDH non-clinical-staff-before-visit.pdf (orpca.org)
- Social Determinants of Health (SDH) Screening Sample Workflow: Steps for Clinical Staff **During** the Clinical Visit, Oregon Primary Care Association: OPCA SDH non-clinical-staff-during-clinical-visit.pdf (orpca.org)
- Social Determinants of Health (SDH) Screening Sample Workflow: Steps for Non-Clinical Staff **After** the Clinical Visit, Oregon Primary Care Association: OPCA SDH non-clinic-staff-after-visit.pdf (orpca.org)
- Social Determinants of Health (SDH) Screening Sample Workflow: Steps for Using a "No Wrong Door" Approach, Oregon Primary Care Association: OPCA SDH no-wrong-door.pdf (orpca.org)
- Workflow Implementation, PRAPARE Implementation and Action Toolkit, Chapter 5: https://www.nachc.org/wp-content/uploads/2019/04/NACHC\_PRAPARE\_Chpt5.pdf

### Social risks / social determinants of health in general

- From the World Health Organization: Social determinants of health (who.int)
- The MacArthur Research Network on Socioeconomic Status and Health: <u>Research Network on Socioeconomic Status & Health - MacArthur Foundation (macfound.org)</u>

## Social risk screening in health care settings

- Easily searchable online resource library for research on social risk screening and interventions in health care settings: https://sirenetwork.ucsf.edu/tools/evidence-library
- How healthcare entities can incorporate social risks into clinical care: <a href="https://www.nationalacademies.org/our-work/">https://www.nationalacademies.org/our-work/</a> integrating-social-needs-care-into-the-delivery-of-health-care-to-improve-the- nations-health
- Kreuter MW, et al. Addressing social needs in health care settings: evidence, challenges, and opportunities for public health: <a href="https://www.annualreviews.org/doi/abs/10.1146/annurev-publhealth-090419-102204">https://www.annualreviews.org/doi/abs/10.1146/annurev-publhealth-090419-102204</a>